

# Emergency Services Educators & Consultants Presents

## NECI 911 Emergency Communications Officer

Learn how to dispatch police and fire services. This 40 hour course teaches the knowledge and skills needed for emergency communications officers in the 21<sup>st</sup> century. The most up to date information on the technology and issues surrounding today's public safety communications center will be reviewed in class. You will learn about the roles, responsibilities, legal aspects, interpersonal communications, dispatch equipment, telephone communication techniques and call processing, as well as 911 call handling, radio communication techniques, and stress management. Students will hear recordings of actual 911 calls and emergency radio transmissions from incidents that have occurred nationwide. All of instructors work as emergency dispatchers in 911 centers.

**When:** February 17, 18, 19, 20, & 21

**Time:** 8:30 a.m. to 4:30 p.m.

**Cost:** \$350

**Location:** Emergency Services Educators & Consultants  
3011 Cheesequake Rd  
Old Bridge, NJ 08859  
Phone # (732) 354-1027



Registration is 100% online, and can be found at by visiting our website at <http://www.EmergencyServicesEducators.com>, or at [www.ESECTraining.com/course-registration/](http://www.ESECTraining.com/course-registration/) Payments can be submitted online using paypal, by check or purchase order.

Preregistration and payment is required for course attendance, and the registration deadline is February 8<sup>th</sup> 2014

If you have any questions, please contact  
[Training@EmergencyServicesEducators.com](mailto:Training@EmergencyServicesEducators.com)  
or call our office at 732-354-1027